1. **What do the solutions include?**

   - You will receive one SKU from us that includes everything
   - Media player, software licensee, custom content creation, 12-month software support, and a cloud-based content manager

2. **What type of support is included?**

   - 12 Month Technical Support with 24/7 technical answering service
   - Additional annual software support can be purchased separately

3. **Who creates the content?**

   - Our design team will handle complete custom content creation

4. **How is content managed?**

   - Event listing, schedules, directory listing, menu board items, prices, images and other text can be updated using the cloud portal URL on your iPhone, tablet or computer

5. **What happens once the display and media player are installed and powered on?**

   a) Connect the DSB Media Player to the display or kiosk and WI-FI
   b) Turn on media player
   c) The software with content will automatically load
   d) You are done!

6. **Do you offer Enterprise Deployment Options?**

   - Yes, Click here to Learn More

7. **Do you offer software that end-users can purchase to create and manage content?**

   - Yes, Click Here To See Video Demo